



RMA REQUEST FORM

TO BE FILLED BY CUSTOMER

COMPANY NAME:-	CONTACT NAME:-
ADDRESS:-	
PHONE NO:-	FAX NO:
DATE:-	

PLEASE CIRCLE APPROPRIATE PRODUCT:-

MONITOR

MODEM

1.44 FLOPPY DRIVE

PC AUDIO

EASYSTOR – LS120 DRIVE

INTERNETT MOUSE

CYBER/SMART BEETLE

KEYBOARD

PC CAMERA

WIRLESS LAN

TFT SCREEN

MODEL	MFD	SERIAL NUMBER	FAULT DESCRIPTION	RMA NUMBER (FOR OFFICE USE ONLY)

IMPORTANT:-

- PRODUCT VOIDS WARRANTY IF.....
 - IT HAS BEEN TAMPERED WITH
 - RETURN GOODS ARE NOT IN ORIGINAL PACKAGING
 - IT HAS BEEN PHYSICALLY DAMAGED
- ALL RETURNS MUST BE ACCOMPANIED WITH RMA NUMBER

**PLEASE RETURN ALL RMAS TO:
SAMSUNG AUSTRALIA
LEVEL 33, 100 MILLER STREET
NORTH SYDNEY NSW 2060
ATTN: IT SERVICE DEPT
PH: 02 9955 3888
FAX: 02 9955 4233**